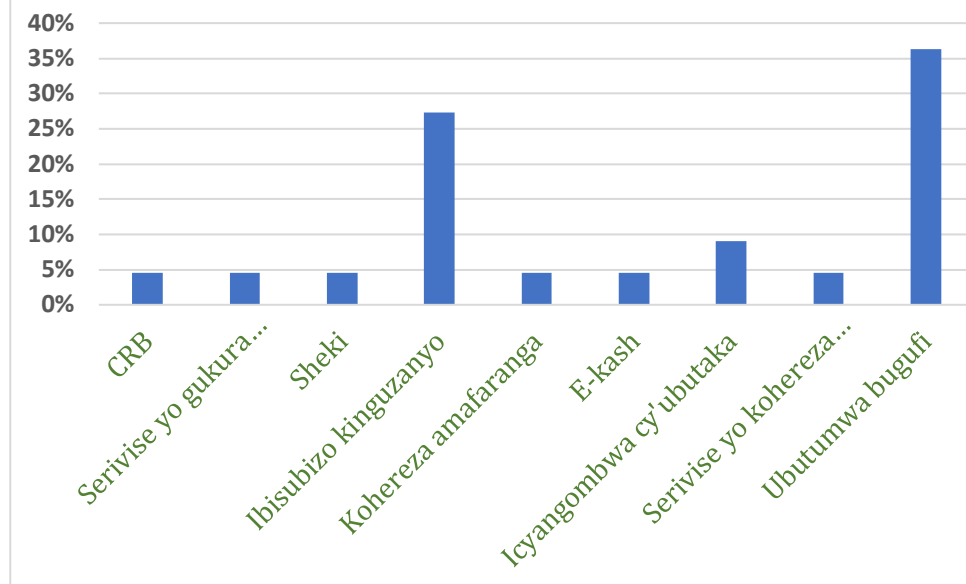


## IBIBAZO BY'ABAKIRIYA BYANDIKISHIJE MURI Q4\_2024

### UBWOKO BW'IBIBAZO

CRB	5%
Serivise yo gukura amafaranga kuri konti	5%
Sheki	5%
Ibisubizo kinguzanyo	27%
Kohereza amafaranga	5%
E-kash	5%
Icyangombwa cy'ubutaka	9%
Serivise yo kohereza amafaranga kuri	5%
Ubutumwa bugufi	36%

### RAPORO Y'IBIBAZO BYAKIRIWE MURI Q4\_2024



**Igiterekerezo:** Muri rusange Q4\_2024 ibibizazo byose by'abakiriya byakiriwe byari 22 kandi byose byasubirijwe ku gihe. Bityo, Igishushanyo kiragaragaza ko ubutumwa bugufi (SMS) bwagize 36% mu gihe ibisubizo kunguzanyo byari 27%. Ibindi byagereranyijwe n'icyangombwa cy'ubutaka byagize 9% naho ibisigaye bigira 5%.